

G Fest ticket booking Terms & Conditions 2021



General

- These booking terms and conditions apply to everyone buying a ticket to, and/or attending G Fest 2021.
- These terms and conditions contain important information regarding participation and upon entry you agree to and accept all of the following terms and conditions.
- All participants buying a ticket for G Fest do so at their own risk. In no event shall St Gemma's Hospice be liable for any injuries, loss or damages whatsoever, including indirect, punitive, special, incidental or consequential losses connected with any aspect of this event.
- Photographs will be taken throughout the event, these will be used on promotional materials. It is the participant's responsibility to let staff know if you do not want to appear in any such materials.

Booking process, prices and payment

- The ticket fee is non-refundable but we will transfer the name.
- Under 3's are free.
- For the purposes of ticket sales, a 'child' is someone between the age of 3-16 (under 3's are free)

Safety

- Children aged 13 years and under must be accompanied by a paying adult and be accompanied throughout the event. School and youth groups attending must have adequate supervision.
- Disabled entrants are welcome to come along but please be advised this event takes place on Glebelands playing fields. The terrain is grass and can be uneven in some places.
- St Gemma's Hospice reserves the right to refuse entry to anyone under the influence of alcohol.
- On site security have the final say and their word is final. If you are asked to leave the venue by event security you will not be able to be readmitted.

Alcohol and prohibited items

- You are not permitted to **bring any alcohol or any glass bottles** into the event venue at any time. No fireworks, portable BBQ's or any other items deemed unsuitable by the event organiser will be allowed into the event venue. Bag searches will be in operation.
- Alcohol will be available to buy on site. We will be operating a challenge 25 policy at the event. If you are lucky enough to look under 25 please bring identification to prove that you are over 18.

Food

- You are welcome to bring along food, we will also have food vendors on site.

Animals

- Unfortunately no dogs are allowed on site except guide/assistance dogs for disabled guests

Changes to the event

- St Gemma's Hospice reserves the right to alter the start & end time of the event at any time. Also, to any changed that St Gemma's Hospice feels is appropriate.

Cancellation

- St Gemma's Hospice reserve the right to cancel this event at any time. In the event of this happening, ticket fee's will be refunded in full if participant cannot attend the rescheduled event.

Coronavirus

- Please be assured that the health and safety of all staff and visitors, is our main priority. We are closely monitoring official guidance from the World Health Organisation, Public Health England, UK Government and local public health authorities. By purchasing a ticket for GFest you agree to comply with any restrictions and regulations that may be in place on the day of the event.